## How to order with us.



## We need 5 simple details when requesting quote or ordering:

- 1. Size in millimetres (mm) only Flat Size
- 2. Shape (ie Arch, Wave Etc.) if applicable
- 3. Print Colour (Black Only, CMYK, White, Gold or Silver) Printed 1 Side or 2?
- 4. Stock choice (Colour & GSM)
- 5. Qty required

These five easy steps above apply for Digital jobs and also Large Format jobs.

This will at least give us a good starting point to help with your projects. To avoid delays feel free to provide more information, more is always better.

### Requesting a Quote

To request and receive a quote, please email: quotes@smadadesign.com.au

Once you receive your quote and wish to proceed, please click the

"accept quote" button, this will notify the Smada Team to process your order

Artwork can be emailed to orders@smadadesign.com.au

Please quote your quote number as the reference.

#### **Orders**

If you already know the pricing or have our pricelist you can go straight to ordering. To place an order, please email orders@smadadesign.com.au

Please ensure you included all details of the order in your email with print ready artwork attached.

#### If you require the order by a particular due date please advise at time order.

If you require the order to be blind shipped direct to your customer, Please include full delivery details, contact person and mobile number of the receiver. Please note you'll be emailed the tracking information so you to follow up with your customer.

#### **Our Standard Lead Times**

(subject to change based on how heavy production queue is)

Digital Print (no Die cutting)

1-3 Business Days

Digital Print (with Die cutting)

3-5 Business Days

**PVC Pre Cut Shapes** 

1-3 Business Days

**PVC Custom Shapes** 

5-7 Business Days

Acrylic/Laser Jobs

3-7 Business Days

Foiling/ Embossing/ Debossing

7-10 Business Days

Letterpress

7-10 Business Days

Duplexing

Additional 3 Business Days

# How to order with us.



Our Freight options and charges.

Please allow additional time for freight.

Premium Carriers are used. No Australia Post

VIC/NSW/SA/TAS - TNT Fedex (Premium Service)

QLD/ WA/NT/TAS - Startrack

**Shipping Pricing:** 

Overnight Express: VIC - \$22 (3kg Max)

Overnight Express: NSW, SA, TAS - \$26 (3kg Max)

Overnight Express: QLD, WA, NT - \$28 (3Kg Max)

Signage & Large Items – **Price is based on size and location**Please specific if your Postcode is remote as these have significant prices differences